

Wisconsin Terms of Service

FC of Wisconsin Study Area
Wisconsin

Section 28
Fourth Revised Contents Sheet No. 1
Cancels Third Revised Contents Sheet No. 1

RATES AND EXCEPTIONS

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FC of Wisconsin Study Area
Wisconsin

Section 28
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RATES AND EXCEPTIONS

1. Preface

A: Exceptions: None

2. Explanation of Terms

A: Exceptions: None

3. Rules and Regulations

A: Exceptions: None

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FC of Wisconsin Study Area
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Section 28
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Cancels Fourth Revised Sheet No. 2

RATES AND EXCEPTIONS

4. Nonrecurring Charges

A: Exceptions: Connecting Device Charge and Premises Visit Charge do not apply.

B: Rates and Charges:

All Exchanges	Nonrecurring Charge		
	<u>Business</u>	<u>Residential</u>	
Service Order Charge			
Initial ¹	\$35.00	\$35.00	(I)
Subsequent	\$25.00	\$25.00	(I)
Record Change	\$4.00	\$4.00	
C.O. Line Connection ¹	\$25.00	\$25.00	(I)
Access Line Work Charge ¹	\$20.00	\$20.00	(I)
Maintenance of Service Charge			
Exchange Service	\$41.00	\$27.00	
Private Line Service	\$49.00	\$49.00	
Reconnect Charge	\$45.00	\$45.00	(I)
NSF Check Charge	\$25.00	\$25.00	
Vacation Rate Setup Charge	\$10.00	\$10.00	
Unauthorized End User Service Change Charge			
One to Three Lines \$16.00			
Four or more on a time/expense basis	\$16.00	\$16.00	

¹ Installment billing available.

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FC of Wisconsin Study Area
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Cancels 4th Revised Sheet No. 3

RATES AND EXCEPTIONS

5. Basic Local Exchange Service

5.1 Basic Local Exchange Service

A: Exceptions: None

B: Rates and Charges:

	Monthly Rate	<u>Assessment</u> ¹	<u>Total</u>
<u>All Exchanges</u>			
Residence 1-Party	\$25.00	\$2.26	\$27.26
Business 1-Party	\$54.00	\$2.26	\$56.26
Key System Trunk	\$46.00	\$2.26	\$48.26
PBX Trunk	\$98.50 (I)	\$2.26	\$45.76
Neopit Exchange Only ²			
Residence High Rate Assistance Credit	(\$0.00)		

¹ Recovery of assessments to fund state universal service fund programs.

² Pursuant to Wisconsin Admin. Code § PSC 160.09, the High Rate Assistance Credit is issued to residential customers when the price of service exceeds certain thresholds. Customers who are charged a pro-rated portion of the normal charge because they have had service for only a portion of the month will receive a pro-rated amount of the High Rate Assistance Credit.

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Section 28
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RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>	<u>Effective Date</u>
Bear Creek	Marion	12/21/93
	Bonduel	12/21/93
	Hortonville	12/21/93
	Manawa	09/21/94
	Nichols	09/21/94
	Black Creek	03/21/96
	Shiocton	03/21/96
Bowler	Birnamwood	12/21/93
	Elderon	12/21/93
	Gresham	12/21/93
	Marion	12/21/93
	Mattoon	12/21/93
	Neopit	12/21/93
Clintonville	Bonduel	12/21/93
	Manawa	09/21/94
	Nichols	09/21/94
	Shawano	09/21/94
	Shiocton	03/21/96
Gresham	Bowler	12/21/93
	Keshena	12/21/93
	Marion	12/21/93
	Neopit	12/21/93
	Tigerton	12/21/93

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RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service (Cont'd)

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>	<u>Effective Date</u>
Keshena	Bonduel	12/21/93
	Cecil	12/21/93
	Gillett	12/21/93
	Gresham	12/21/93
	White Lake	12/21/93
	Lakewood	12/21/93
	Suring	12/21/93
Cecil	Keshena	12/21/93
	Suring	12/21/93
	Gillett	12/21/93
	Krakow	12/21/93
	Oconto Falls	12/21/93
	Pulaski	12/21/93
Marion	Bear Creek	12/21/93
	Bowler	12/21/93
	Iola	12/21/93
	Tigerton	12/21/93
	Gresham	12/21/93
	Manawa	09/21/94
	Ogdensburg	09/21/94
	Shawano	03/21/96
Neopit	Antigo	12/21/93
	Bowler	12/21/93
	Gresham	12/21/93
	Mattoon	12/21/93
	White Lake	12/21/93

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Cancels 7th Revised Sheet No. 6

RATES AND EXCEPTIONS

5. Basic Local Exchange Service (Cont'd)

5.2 Extended Community Calling Service (Cont'd)

A: Exceptions: None

B: Calling Area: ECC is provided from the following exchanges to the listed ECC calling point.

<u>Exchange</u>	<u>ECC Calling Points</u>	<u>Effective Date</u>
Shawano	Clintonville	03/21/96
	Marion	03/21/96
Tigerton	Birnamwood	12/21/93
	Elderon	12/21/93
	Gresham	12/21/93
	Iola	12/21/93
	Marion	12/21/93
	Rosholt	12/21/93

5.2.1	Rates for ECC Messages	<u>Business</u>	<u>Residence</u>
	Per Minute or fraction there of	\$0.05	\$0.05

5.3 Touch Calling Service

A: Exceptions: None

B: Rates and Charges:

5.3.1 Touch Calling is included for all customers as part of the basic local exchange rate.

5.4 Frontier Road Work Recovery Surcharge

A: Exceptions: None

B: Rates and Charges: Per Month

Business and Residential	\$4.00
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Cancels 1st Revised Sheet No 7

RATES AND EXCEPTIONS

6. Centrex Service

A: Exceptions: None

B: Rates and Charges:

Per Month

Centrex Line, Per Line	\$54.70	(I)
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7. Payphone Service

A: Exceptions: None

B: Rates and Charges:

The following rates and charges are for Payphone Provider Service only and are in addition to the rates and charges for any other service(s) required to furnish a communications system.

	Non-Recurring <u>Charge</u>	<u>Per Month</u>
(A) Payphone Service, Per access line.	1	2
(B) Optional Features		
In addition to the rate and charges set forth in A. above, a Coin Supervision Additive will apply when the coin Supervision Additive Functionality must be provided by the Company, per access line.	N/A	\$1.95
(C) TSPS Screening to deny operator sent paid calls from any type of Customer- Owned Coin-Operated Telephone Service, if available.	N/A	N/A

¹ Business nonrecurring charges shall apply.

² Business One-party local rate shall apply.

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RATES AND EXCEPTIONS

8. Mileage Charges

A: Exceptions: None

B: Rates and Charges:

(A) All Exchanges:

	<u>Monthly Rate</u>
Talking Channel, per 1/4 mile	\$3.00
Associated Signal Channel, per 1/4 mile, Minimum Charge Per Circuit	\$2.00
(a) Business	
Talking Channel	\$3.00
Signal Channel	\$2.00
(b) Residence	
Talking Channel	\$3.00
Signal Channel	\$2.00

9. Telecommunications Utility Individual Contracts

A: Exceptions: None

B: Rates and Charges:

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FC of Wisconsin Study Area
Wisconsin

Section 28
First Revised Sheet No. 9
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RATES AND EXCEPTIONS

10. Miscellaneous Services

10.1 Equipment for Hearing and Speech Impaired Persons

A: Exceptions: None

B: Rates and Charges:

Hard of Hearing Handset

<u>Monthly Rent</u>	<u>Optional One-Time Charge</u>
\$1.30	\$66.00

Melco Telephone Amplifier

<u>Monthly Rent</u>	<u>Optional One-Time Charge</u>
\$.90	\$42.00

10.2 Teleprinter for Hearing and Speech Impaired Persons

VuPhone ¹ TDD Terminal including carrying case:

a. Certified hearing and speech impaired:

<u>Monthly Rent</u>	<u>Optional One-Time Charge</u>	<u>Nonrecurring Charge</u>
\$20.00	\$1,838.17	None

b. Non- Impaired:

<u>Monthly Rent</u>	<u>Optional One-Time Charge</u>	<u>Nonrecurring Charge</u>
\$36.00	None	\$50.00

In addition to the above, standard monthly rates and applicable service connection charges apply.

¹ Trademark of Plantronics, Inc.

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First Revised Sheet No. 10
Cancels Original Sheet No. 10

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.3 Fire Reporting System

A: Exceptions: None

B: Rates and Charges

Service Connection

Minimum rate for circuit with ten or less connections \$25.00 ¹

For each additional telephone connected N/A

Monthly Rate

Minimum rate for circuit with ten or less connections \$20.00

For each additional telephone connected \$1.50

In providing this service, the Telephone Company may require a three-year contract of the customer.

Additional equipment to be billed at filed rates.

10.4 Automated Attendant

A: Exceptions: Service not available to Frontier Communications of Wisconsin, LLC

¹ Plus applicable nonrecurring charges.

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Section 28
First Revised Sheet No. 11
Cancels Original Sheet No. 11

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.5 ECC Blocking Services

A: Exceptions: None

B: Rates and Charges:

Originating Exchange

Blocked ECC Calling Points

Bear Creek

Marion
Bonduel
Hortonville
Manawa
Nichols
Black Creek
Shiocton

Bowler

Birnamwood
Elderon
Gresham
Marion
Mattoon
Neopit

Clintonville

Bonduel
Manawa
Nichols
Shawano
Shiocton

Gresham

Bowler
Keshena
Marion
Neopit
Tigerton

Keshena

Bonduel
Cecil
Gillett
Gresham
White Lake
Lakewood
Suring

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Section 28
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RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.5 ECC Blocking Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Originating Exchange

Blocked ECC Calling Points

Cecil

Keshena
Suring
Gillett
Krakow
Oconto Falls
Pulaski

Marion

Bear Creek
Bowler
Iola
Tigerton
Gresham
Manawa
Ogdensburg
Shawano

Neopit

Antigo
Bowler
Gresham
Mattoon
White Lake

Shawano

Clintonville
Marion

Tigerton

Birnamwood
Elderon
Gresham
Iola
Marion
Rosholt

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FC of Wisconsin Study Area
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Section 28
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RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.6 Direct Inward Dialing

A: Exceptions: None

B: Rates and Charges:

	<u>Monthly Rate</u>	<u>I.N.C</u>
DID Rates		
Each DID Trunk ²	\$22.00 ¹	
Initial Request		\$500.00
Each request after initial group		\$100.00
Each 20 DID		
Telephone Number	\$1.50	\$100.00

10.7 Tie Lines

A: Exceptions: Service not available to FC of Wisconsin Study Area

10.8 Circuit Pair Rental

A: Exceptions: Service not available to FC of Wisconsin Study Area

10.9 Message Waiting Indication

A: Exceptions: None

B: Rates and Charges:	<u>Monthly Rate</u>
Message waiting Indication, per line	\$1.00
Message waiting Indication, when ordering Voice Mail	\$0.00

¹ In addition to Basic Local Exchange Key or Trunk rate.

² The customer should subscribe to a sufficient number of trunks in the DID trunk group to maintain an incoming trunk completion rate of 99 percent.

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Section 28
Third Revised Sheet No. 14
Cancels Second Revised Sheet No. 14

RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.10 Digital Billing

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A: Exceptions: None

B: Rates and Charges:

Monthly Rate

Rate for Digital Billing with Duplicate paper bill

\$5.00

(T)(I)

10.11 Duplicate Bill Charge

A: Exceptions: None

B: Rates and Charges:

Monthly Rate

Duplicate Bill Charge, per copy of bill requested

\$5.00

10.12 N11 Abbreviated Dialing Codes

A: Exceptions: None

B: Rates and Charges:

Charges applicable to the N11 Service are as follows:

Nonrecurring
Charge

1. Service Charge, per Point-to Number

\$300.00

2. Central Office Switch Activation Charge,
per Central Office Switch Translated or Changed

\$30.00

3. Service Ordering Charge

\$20.00

10.13 Business Traffic Study Service

A: Exceptions: None

B: Rates and Charges:

Set up Charge and first week per access line or trunk group

\$60.00

Each additional week per access line or trunk group

\$25.00

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FC of Wisconsin Study Area
Wisconsin

Section 28
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RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.14 Meet Me Conference Call

A: Exceptions: None

B: Rates and Charges:

- | | | |
|----|--|---------|
| 1. | Set Up Charge, | \$10.00 |
| | plus the first thirty (30) minutes of the | |
| | Meet-Me Conference Call | \$17.50 |
| 2. | Each additional Fifteen (15) minutes | |
| | Scheduled for Meet-Me Conference Call | \$0.25 |
| 3. | Cancellation Charge if Meet-Me Conference Call is | |
| | canceled less than 24 hours prior to scheduled start | \$25.00 |

All Meet-Me Conference participants will be billed applicable toll rates and charges by their Interexchange Carriers.

10.15 Selective Class of Call Screening

A: Exceptions: None

B: Rates and Charges:

	<u>Installation Charge</u>	<u>Monthly Charge</u>
Per Business trunk, business line or Centrex Line Equipped	¹	\$4.00

10.16 Simplified Message Desk Interface

A: Exceptions: Service not available to FC of Wisconsin Study Area

¹ In addition to applicable nonrecurring charges as shown in other parts of this Tariff for special orders not worked in conjunction with initial order.

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FC of Wisconsin Study Area
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RATES AND EXCEPTIONS

10. Miscellaneous Services (Cont'd)

10.17 Call Transfer Service

A: Exceptions: Service not available to FC of Wisconsin Study Area

10.18 Personal Paging

A: Exceptions: None

B: Rate and Charges

	<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>
Paging Access Service:		
Tone-Only Service	\$7.75	¹
Voice and Tone Service	\$7.75	¹

10.19 Convenience Fee

A convenience fee is a charge that is added onto a customer's account if a customer makes a payment using a Company Representative. The customer is informed by the Company Representative of the applicable charges prior to processing the payment. The charge will be collected at time of payment processing. This fee will not apply if:

- The automated payment systems are unavailable due to system outages.
- At the time payment is made, the customer agrees to sign up for automatic bill payment.
- Payment is taken for a deposit.
- The payment is for a Government account.

	<u>Per Occurrence</u>
Convenience Fee	\$10.00

¹ In addition to applicable nonrecurring charges as shown in other parts of this Tariff for special orders not worked in conjunction with initial order.

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Section 28
Eighth Revised Sheet No. 17
Cancels Seventh Revised Sheet No. 17

RATES AND EXCEPTIONS

11. Custom Calling Services

11.1 Custom Calling Features

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
Basic Call Forward	\$9.50	\$9.50		
Call Forward Busy	\$9.50	\$9.50		
Call Forward Busy/No Answer	\$9.50	\$9.50		
Call Forward No Answer	\$9.50	\$9.50		
Call Waiting /Cancel Call Waiting	\$10.25	\$10.00		
3 Way Calling	\$10.25	\$10.00	\$3.00 ²	\$3.50 ²
Speed Call 8 ³	\$6.99	\$5.99		
Speed Call 30	\$6.99	\$6.50		

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¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² The maximum charge is \$15.00 per month, per line.

³ This service offering is limited to all existing subscribers at their existing locations as of July 20, 2014.

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Section 28
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Cancels 10th Revised Sheet No. 18

RATES AND EXCEPTIONS

11. Custom Calling Services

11.2 Custom Local Area Signaling Service (CLASS)

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

<u>Individual Services, per line</u> ¹	<u>Monthly Rate</u>		<u>Per Activation</u>	
	<u>Business</u>	<u>Residence</u>	<u>Business</u>	<u>Residence</u>
*69 Call Return	\$6.99	\$6.50	\$3.00 ²	\$3.50 ²
*66 Busy Number Redial	\$6.99	\$6.50	\$3.00 ²	\$3.50 ²
Priority Call	\$5.00	\$5.00		
Distinctive Ring	\$7.50	\$6.99		
Selective Call Forward	\$6.99	\$5.00		
Selective Call Rejection	\$6.99	\$6.50		
Selective Call Acceptance	\$6.99	\$5.00		
Call Trace			\$6.50 ³	\$8.00 ³
Caller ID with Name	\$29.50 (I)	\$13.75		
Caller ID with Name - Key or PBX	\$10.00	\$10.00		
Anonymous Call Block/Rejection	\$5.75	\$6.00		
Remote Activated Call Forward	\$6.99	\$7.00		
Remote Call Forward (RCF)	\$44.00	\$34.00		
Frontier Privacy ⁴	\$1.00	\$3.00	\$0.95	\$0.95
Multiple Simultaneous Call Forward	\$11.00	N/A		

¹ Normal service ordering and connection charges apply as defined in other sections of this tariff.

² The maximum charge is \$15.00 per month, per line.

³ The maximum charge is \$32.50 per month, per line.

⁴ This service has been grandfathered.

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RATES AND EXCEPTIONS

11. Custom Calling Services

11.3 Bundled Services

A: Exceptions: Only the following features are offered.

B: Rates and Charges:

Monthly Rate

11.3.1 Frontier Freedom Package ¹ includes the following: \$15.95

Basic Voice Message Service
Caller ID Name
Call Forwarding
Call Waiting
Busy Redial
Call Return
Speed Calling 8 Code
Three-Way Calling
Message Waiting Indication

11.3.2 Frontier Choices is a feature package available to residence and business customers. A customer may select an unlimited number of the following compatible services or features: Speed Call 8, Speed Call 30, Call Waiting/Cancel Call Waiting, Call Forward, Distinctive Ring, 3 Way Calling, Caller ID with Name, *66 Busy Number Redial, *69 Call Return, Priority Call, Selective Call Acceptance, Selective Call Rejection, Selective Call Forward, Frontier Privacy, and Message Waiting Indication. A customer may add or delete features within the feature package at no additional charge.

Monthly Rate

\$17.95

¹ This service is grandfathered.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

11.3.3 Citizens Select Plans – Grandfathered as of June 25, 2019 (C)

A: Exceptions: Service not available to Frontier Communications of Wisconsin, LLC

11.3.4 Frontier Feature5 Pack – Grandfathered as of June 24, 2019

A: Exceptions: The following features are offered in each bundle.

- (a) Two Constant features:
 Caller ID Name
 Call Forwarding – Choice of one of the following:
 Call Forwarding Busy Variable
 Call Forwarding Fixed
 Call Forwarding
- (b) Choice of three of the following other features:
 Busy Redial
 Call Return
 Call Waiting
 Speed Calling (8 Code)
 Three-Way Calling

B: Rates and Charges:	<u>Monthly Rate</u>
<u>Frontier Feature5 Pack</u>	\$11.95

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

11.3.5 Frontier Choices Tier Bundles – Grandfathered as of June 25, 2019

A: Exceptions: Only the following bundles are offered.

B: Rates and Charges:

	<u>Installation Charge</u>	<u>Monthly Rate</u>	
Frontier Choices Tier 1	¹	\$39.00	(I)
Frontier Choices Tier III	¹	\$63.99	(I)

11.3.6 FrontierWorks Small Business Solutions – Grandfathered as of June 24, 2019

A: Exceptions: None

B: Rates and Charges:

All Exchanges

	-----Term-----		
	<u>One Year</u>	<u>Two Years</u>	<u>Three Years</u>
SB1	\$56.00	\$52.00	\$50.00
SB2	\$76.00	\$72.00	\$68.00
SB3	\$88.00	\$82.00	\$78.00
SB4	\$108.00	\$102.00	\$96.00
SB5	\$138.00	\$126.00	\$118.00
SB6	\$210.00	\$190.00	\$172.00
SB7	\$23.37	\$21.99	\$20.62

Optional Services

Monthly Rate

FrontierWorks Select 5	\$9.95
FrontierWorks Select 5 #2	\$12.95

¹ Normal Service Ordering and Connection charges apply.

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Section 28
Third Revised Sheet No. 22
Cancels Second Revised Sheet No. 22

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

(C)

B: Rates and Charges:

(C)

11.3.7 FrontierWorks Small Business Connections – Grandfathered as of
June 24, 2019

All Exchanges

	-----Term-----		
	One Year	Two Years	Three Years
Bundle 1	\$89.99	\$84.99	\$79.99
Bundle 2	\$134.99	\$126.99	\$118.99
Bundle 3	\$129.99	\$119.99	\$114.99
Bundle 4	\$174.99	\$163.99	\$153.99
Bundle 5	\$189.99	\$179.99	\$169.99
Bundle 6	\$139.99	\$129.99	\$119.99
Bundle 7	\$161.99	\$151.99	\$142.99

Optional Services – All Exchanges

Monthly Rate

1. Bundles 1-5

FrontierWorks Optional Business
Feature Package, per line \$9.99

2. Bundles 6-7

Optional Centrex Features, per feature \$1.99

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FC of Wisconsin Study Area
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Section 28
6th Revised Sheet No. 23
Cancels 5th Revised Sheet No. 23

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.8 Frontier Small Business Advantage – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Two –Year Term</u>
Bundle 1	\$64.99
Bundle 2	\$74.99
Bundle 3	\$84.99
Additional Features, per feature	\$1.99

11.3.9 Frontier Digital Phone Service – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Service	\$61.99
Digital Phone Enhanced Feature Pack	\$7.49

(I)

11.3.10 Frontier Business Unlimited Service – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Unlimited Service	\$45.00
Business All in feature Package	\$4.99

11.3.11 Frontier Digital Phone Bronze - Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Bronze	\$21.99
Digital Phone Enhanced Feature Pack	\$7.49

(I)

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Wisconsin Terms of Service

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Section 28
7th Revised Sheet No. 24
Cancels 6th Revised Sheet No. 24

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.12 Frontier Digital Basic Bundle - Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Basic Bundle	\$31.99
Digital Phone Enhanced Feature Pack	\$7.49

(I)

11.3.13 Stay Connected Seasonal Offering ¹ - Grandfathered

All Exchanges

Monthly Rate

Stay Connected Seasonal Offering	\$9.99
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11.3.14 Frontier Business Essentials – Grandfathered as of June 24, 2019

All Exchanges

Monthly Rate

Frontier Business Essentials Package	\$39.99
Enhanced Feature Pack	\$3.99
Frontier Business all in feature package	\$4.99

11.3.15 Frontier Digital Phone Plus Service – Grandfathered as of June 25, 2019

All Exchanges

Monthly Rate

Frontier Digital Phone Plus Service	\$61.99
Digital Phone Enhanced Feature Pack	\$7.49

(I)

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Wisconsin Terms of Service

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Section 28
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Cancels 9th Revised Sheet No. 25

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.16 Frontier Business Metro – Grandfathered as of June 24, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Business Metro	\$62.99	(I)
Enhanced Feature Pack	\$3.99	

11.3.17 Frontier Unlimited State X – Grandfathered as of June 25, 2019

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Unlimited State X	\$30.99
One Feature	\$7.49
Two Features	\$7.99
Three Features	\$9.99
All Features Listed	\$12.99

11.3.18 Frontier Digital Phone Essentials 1 – 2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Essential 1-2010	\$30.99
Enhanced Feature Pack	\$7.49

11.3.19 Frontier Digital State Unlimited with Essentials 1 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital State Unlimited with Essentials 1	\$35.99
One Feature	\$7.49
Two Features	\$7.99

¹ This service offering is limited to all existing subscribers at their existing locations.

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RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.20 Frontier Digital Phone Nationwide with Essentials 1 -2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide with Essentials 1-2010	\$41.99
Enhanced Feature Pack	\$7.49

11.3.21 Frontier Digital Phone Nationwide Unlimited with Essentials
1 – 2010 ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Nationwide Unlimited with Essentials 1-2010	\$41.99
Enhanced Feature Pack	\$7.49

11.3.22 Frontier Business Nationwide Unlimited Service II ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Business Nationwide Unlimited Service II	\$75.99	(I)
Additional Business Lines	\$69.99	(I)
Frontier Business All in Feature Package	\$4.99	

¹ This service offering is limited to all existing subscribers at their existing locations.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.23 Frontier Business Local Unlimited II ² - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Business Local Unlimited II	\$58.99
Business All in Feature Package	\$4.99

11.3.24 ISDN – Primary Rate Interface (ISDN-PRI) Bundle

<u>All Exchanges</u>	<u>Monthly Rate</u>	
<u>2-Year Term</u> ¹		
ISDN-PRI Bundle	\$575.00	
ISDN-PRI Bundle with 20 DID Numbers	\$590.00	
ISDN-PRI Bundle with 50 DID Numbers	\$595.00	
ISDN-PRI Bundle with 100 DID Numbers	\$600.00	
<u>3-Year Term</u> ¹		
ISDN-PRI Bundle	\$1,037.50	(I)
ISDN-PRI Bundle with 20 DID Numbers	\$1,052.50	
ISDN-PRI Bundle with 50 DID Numbers	\$1,057.50	
ISDN-PRI Bundle with 100 DID Numbers	\$1,062.50	(I)
<u>5-Year Term</u> ¹		
ISDN-PRI Bundle	\$425.00	
ISDN-PRI Bundle with 20 DID Numbers	\$440.00	
ISDN-PRI Bundle with 50 DID Numbers	\$445.00	
ISDN-PRI Bundle with 100 DID Numbers	\$450.00	

¹ Nonrecurring Charges do not apply to the initial installation of an ISDN-PRI Bundle.

² This service is limited to all existing subscribers.

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.25 Frontier Digital Phone Essentials - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Essentials	\$21.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.26 Frontier Digital Phone Unlimited - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.27 Frontier Digital Phone Unlimited Plus - Grandfathered

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited	\$31.99
Feature Package	\$7.49
Stay Connected Seasonal Offering ² - Grandfathered	\$9.99

11.3.28 Frontier Simply Unlimited Service ¹

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Simply Unlimited Service (Lines 1 to 3)	\$71.99	(I)
Frontier Simply Unlimited Service (Lines 4 to 12)	\$56.99	(I)
Frontier Business All in Feature Package	\$4.99	

¹ This service is limited to all existing subscribers.

² This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 28
Fourth Revised Sheet No. 29
Cancels Third Revised Sheet No. 29

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.29 Frontier OneVoice

All Exchanges

Monthly Rate

Monthly Rate Basic Bundle	\$57.99	(I)
Term Price with 1 year commitment	\$42.99	(I)(C)
Premium Feature Package	\$9.99	

11.3.30 Frontier Commercial Voice Unlimited ¹ - Grandfathered

All Exchanges

Monthly Rate

Month to Month	\$33.00
One Year Term	\$28.00
Two Year Term	\$28.00

11.3.29 (Reserved for Future)

(D)(C)

(D)

11.3.30 Frontier Commercial Voice Unlimited ¹ - Grandfathered

All Exchanges

Monthly Rate

Month to Month	\$33.00
One Year Term	\$28.00

¹ This service is limited to all existing subscribers.

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RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

11.3.31 Frontier Digital Phone Unlimited (Challenger) – Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ¹ - Grandfathered	\$9.99	

11.3.32 Frontier Digital Phone Unlimited Plus (Challenger) – Grandfathered (C)

<u>All Exchanges</u>	<u>Monthly Rate</u>	
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99	
Feature Package	\$7.49	(I)
Stay Connected Seasonal Offering ¹ - Grandfathered	\$9.99	

11.3.33 Frontier Residential Unlimited Voice Service

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Residential Unlimited Voice Service	\$20.00

11.3.34 Frontier Unlimited Voice and Feature Bundle

<u>All Exchanges</u>	<u>Monthly Rate</u>
Frontier Unlimited Voice and Feature Bundle	\$50.00

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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Section 28
Second Revised Sheet No. 31
Cancels First Revised Sheet No. 31

RATES AND EXCEPTIONS

11. Custom Calling Services (Cont'd)

11.3 Bundled Services (Cont'd)

A: Exceptions: None

B: Rates and Charges:

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Wisconsin Terms of Service

FC of Wisconsin Study Area
Wisconsin

Section 28
First Revised Sheet No. 32
Cancels Original Sheet No. 32

RATES AND EXCEPTIONS

12. Switched Digital Services

12.1 Switched 56 Kilobit Service

A: Exceptions: Service not available to FC of Wisconsin Study Area

12.2 Switched DS1 Service

A: Exceptions: None

B: Rates and Charges:

	Nonrecurring <u>Charge</u>	Monthly <u>Rate</u>
Standalone SWDS1 facility and common equipment, per 24 channel facility.		
- All basic trunks, advanced trunks or a combination of basic and advanced trunks.	\$1,155.00	\$300.00
Basic trunks each		
- In-only trunk	102.00	21.00
- Out-only trunk	102.00	21.00
- Two-way trunk	102.00	21.00
Advanced trunks each		
- In-only trunk with DID	102.00	38.00
- Out-only trunk with Outward Dialing	102.00	38.00
- Two-way trunk with DID	102.00	38.00

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FC of Wisconsin Study Area
Wisconsin

Section 28
First Revised Sheet No. 33
Cancels Original Sheet No. 33

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.2 Switched DS1 Service (Cont'd)

A: Exceptions: None

B: Rates and Charges:

Nonrecurring change charges apply as follows:

	<u>Nonrecurring Charge</u>
Trunk Change Charges	
- Miscellaneous changes within the categories of basic or advanced	\$44.00
- Change from basic trunks to advanced trunks or vice versa	\$69.00
- Add, change to or from, or rearrange hunting arrangement within a trunk group	\$46.00

Rate Stability Plan - Stabilized Monthly Rates

SWDS1 facility and common equipment, per 24 channel facility.

	<u>Nonrecurring Charge</u>	<u>Monthly Rate</u>
- One-Year Plan All basic trunks or a combination of basic and advanced trunks	\$1,150.00	\$275.00
- Two-Year Plan All basic trunks or a combination of basic and advanced trunks	\$750.00	\$265.00
Stabilized Monthly Rates		
- Three-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$250.00
- Five-Year Plan All basic trunks or a combination of basic and advanced trunks.	None	\$225.00

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Section 28
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Cancels Original Sheet No. 34

RATES AND EXCEPTIONS

12. Switched Digital Services (Cont'd)

12.3 Frontier T-Advantage Digital Service

A: Exceptions: None

B: Rates and Charges:

	Nonrecurring <u>Charge</u>	<u>Monthly Rate</u>
Frontier T-Advantage Digital Service, 24 Channels, with PRI ISDN		
One-Year Term	\$1,155.00	\$1,204.00
Two-Year Term	\$750.00	\$1,004.00
Three-Year Term	None	\$904.00
Applies to any change to the existing configuration of the service, per order	\$150.00	
Each additional block of 20 DID telephone numbers, after the first 40 DID numbers in a 24-Channel facility, per month		\$5.00

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FC of Wisconsin Study Area
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Section 28
4th Revised Sheet No. 35
Cancels 3rd Revised Sheet No. 35

RATES AND EXCEPTIONS

13. Temporary Suspension – Vacation Get Away Service

13.1 Temporary Suspension ¹ – Grandfathered as of May 8, 2020

A: Exceptions: None

B: Rates and Charges: See Tariff Section 13

13.2 Vacation Get Away Service

A: Exceptions: None

B: Rates and Charges:	<u>Recurring Charge</u>	(C)
Residence	\$5.00	(I)

14. Construction Charges

A: Exceptions: None

B: Rates and Charges: See Tariff Section 14

15. Exchange Boundaries

A: Exceptions: FC of Wisconsin Study Area only contains the following exchanges.

Bear Creek Exchange
Bowler Exchange
Cecil Exchange
Clintonville Exchange
Gresham Exchange
Keshena Exchange
Marion Exchange
Neopit Exchange
Shawano Exchange
Tigerton Exchange

¹ This service offering is limited to all existing subscribers at their existing locations as of May 8, 2020.

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FC of Wisconsin Study Area
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Section 28
14th Revised Sheet No. 36
Cancels 13th Revised Sheet No. 36

RATES AND EXCEPTIONS

16. Directory Assistance Service

A: Exceptions: None

B: Rates and Charges:

Per Call

Local Directory Assistance Calls	*
National Directory Assistance Calls	*
Directory Assistance Call Completion	*

17. Directory Listings

A: Exceptions: None

B: Rates and Charges:

	Monthly Rate	
	<u>Business</u>	<u>Residential</u>

Additional Listings	\$34.00 (I)	\$6.00
Extra Lines of Information	\$34.00 (I)	\$5.50
Foreign Exchange Listing	\$6.50	\$6.00
Non-Listed	\$6.50	\$6.50
Non-Published	\$7.00	\$7.00

18. Operator Services

A: Exceptions: None

B: Rates and Charges:

Per Call

Operator Assisted Station to Station	*
Collect	*
Operator Assisted Person to Person	*
Operator Assisted Time and Charges	*
Operator Assisted -Corrections	*
Billed to Third Number	*
Live Operator Fee	*

* Services are provided by WiMacTel. Applicable rates can be found at <https://www.wimactel.com/tariffs/>.

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Wisconsin Terms of Service

FC of Wisconsin Study Area
Wisconsin

Section 28
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RATES AND EXCEPTIONS

19. Joint User Service

A: Exceptions: In addition, Free Business Joint User Service Below

B: Rates and Charges: Monthly Rate

Business \$5.00

Free Business Joint User Service

Fire Departments without telephone service may list the telephone number or numbers of not more than three telephone subscribers without payment for joint user service in the "emergency calls" and "Alphabetical" sections of the directory. Regular business join user rates apply to all additional numbers.

A free listing in the alphabetical section may be provided in the directory of one exchange only. The regular foreign listing charge applies to foreign listing of fire department in the alphabetical section of directories of additional exchanges.

20. Interconnection with Customer-Owned Equipment and Wiring

A: Exceptions: None

B: Rates and Charges: See Tariff Section 19

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Wisconsin Terms of Service

FC of Wisconsin Study Area
Wisconsin

Section 28
Fifth Revised Sheet No. 38
Cancels Fourth Revised Sheet No. 38

RATES AND EXCEPTIONS

21. Lifeline Assistance Programs

21.1 Monthly Credit

A: Exceptions: None

B: Rates and Charges:

Credit Amount

- Qualifying voice-only service
 - Prior to December 1, 2019 \$9.25
 - Effective December 1, 2019 \$7.25
 - Effective December 1, 2020 \$5.25
- Qualifying Broadband or bundled service \$9.25

21.2 State Lifeline Monthly Credits

A: Exceptions: None

B: Rates and Charges:

Company – FC of Wisconsin			
Exchange	County	Credit Amount	
		<u>Voice</u>	<u>Broadband</u>
Bear Creek	Outagamie	\$6.40	\$3.65
Bear Creek	Waupaca	\$6.51	\$3.76
Bowler	Shawano	\$6.64	\$3.89
Cecil	Oconto	\$6.64	\$3.89
Cecil	Shawano	\$6.64	\$3.89
Clintonville	Outagamie	\$6.40	\$3.65
Clintonville	Shawano	\$6.64	\$3.89
Clintonville	Waupaca	\$6.51	\$3.76
Gresham	Shawano	\$6.64	\$3.89
Keshena	Menonimee	\$7.12	\$4.37
Keshena	Shawano	\$6.64	\$3.89
Marion	Shawano	\$6.64	\$3.89
Marion	Waupaca	\$6.51	\$3.76
Neopit	Menonimee	\$7.12	\$4.37
Shawano	Shawano	\$6.64	\$3.89
Tigerton	Shawano	\$6.64	\$3.89
Tigerton	Waupaca	\$6.51	\$3.76

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(I)

Wisconsin Terms of Service

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Section 28
First Revised Sheet No. 39
Cancels Original Sheet No. 39

RATES AND EXCEPTIONS

22. Foreign Exchange Service

A: Exceptions: None

B: Rates and Charges:

	Mileage Charges	
	<u>First 1/4 Mile</u>	<u>Additional 1/4 Miles</u>
1-Party:	\$6.50	\$5.00
		<u>Nonrecurring Charge</u>
Cross Boundary Foreign Exchange Service Establishment Charge, per exchange		\$50.00

23. Nonutility Merchandising

A: Exceptions: None

B: Rates and Charges: See Tariff Section 22

24. Access Service

A: Exceptions: None

B: Rates and Charges: See Tariff Section 23

25. Channel Services

A: Exceptions: Service not available to Frontier Communications of Wisconsin, LLC

26. Extended Area Service

A: Exceptions: None

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